

Evaluation Form : Pick UP

Dear Customer,

We know you have a choice, and we appreciate you choosing Cross Country Moving Experts to be your preferred moving company. We want your move to be as smooth as possible. If there are any problems, concerns or anything we can help with going forward, please call: 1-855-374-3990 and ask for a customer service manager.

Name: DAARON E LIVINGSTOP
Job number: <u>894365</u> Move date: <u>1-28-23</u> Foreman: <u>Constants</u> Salesperson: <u>Pervi</u> 1.
Please help us improve our services by taking time to fill out this form.
Did your team arrive on time?
Did your Foreman keep you informed during the move?
How well did the team handle your special request?
Was your sales representative helpful and courteous?
Did your estimator provide you with an accurate quote?
Would you recommend Cross Country Moving Experts to a friend?
Can we use you as a referral to our potential future customers?
Additional remarks:



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Name: Lullian Junes
Job number: 834 267 Move date: 1-28-33 Foreman:
Please help us improve our services by taking time to fill out this form.
Did your team arrive on time?
Did your Foreman keep you informed during the move?
How well did the team handle your special request?
Was your sales representative helpful and courteous?
Did your estimator provide you with an accurate quote? Yes No
Would you recommend Cross Country Moving Experts to a friend?
Can we use you as a referral to our potential future customers? Yes/No
Additional remarks: great and Friendly Stevice, very Helpful Manksle



Evaluation Form : Delivery

Dear Customer,

We know you have a choice, and we appreciate you choosing Cross Country Moving Experts to be your preferred moving company. We hope your move was as smooth as possible. If there were any problems, concerns or anything we could have do to make the experience better, please call: 1-855-374-3990 and ask for a customer service manager.

Name: Susan McChure
Job number: 8343463 Move date: 1/20/23 Foreman: Orm Salesperson Devis
Please help us improve our services by taking time to fill out this form.
Was your team polite and courteous?Yes/NoDid your Foreman communicate with you prior to arrival?Yes/NoWere you notified your shipment was in route?Yes/NoDid your team re-assemble your furniture?Yes/NoDid your team arrive prepared with proper equipment?Yes/NoWould you recommend Cross Country Moving Experts to a friend?Yes/No
Additional remarks:
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Name: D Britfin. Chyre
Job number: 834208 Move date: 1-30-2 Foreman:
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers? Yes/No
Additional remarks:
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Name Job number: 834274 Riove date: 1-31-2 Foreman: C Salesperson Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No Was your sales representative helpful and courteous? es/No Did your estimator provide you with an accurate quote? res/No Would you recommend Cross Country Moving Experts to a friend? Tes/No Can we use you as a referral to our potential future customers? Mes/No Additional remarks: Men (TE St