

## **Evaluation Form : Pick UP**

Dear Customer,

We know you have a choice, and we appreciate you choosing Cross Country Moving Experts to be your preferred moving company. We want your move to be as smooth as possible. If there are any problems, concerns or anything we can help with going forward, please call: 1-855-374-3990 and ask for a customer service manager.

eggi Koberson Job number: 7326134 Move date: 6-1-22 Foreman: \_\_\_\_\_\_\_Salesperson: \_\_\_\_\_\_ Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Yes/No

Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers? Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No

Additional remarks:



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Name: Mariana Grennan.
Job number: 8326344 Move date: 6-2-21 Foreman: Salesperson: Juan
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers? Ves/No Yes/No Yes/No Yes/No Yes/No Yes/No
Additional remarks: Dearge and Sam when Super Shey-
more shoold,



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Name: Rick Berningp / Ellen PARKER 6-3-2000.
Liob number: 832872 Move date: 6 12 22 Foreman: I so Salesperson: Jeng
Please help us improve our services by taking time to fill out this form.Yes/NoDid your team arrive on time?Yes/NoDid your Foreman keep you informed during the move?Yes/NoHow well did the team handle your special request?VERY WELLWas your sales representative helpful and courteous?Yes/NoDid your estimator provide you with an accurate quote?Yes/NoWould you recommend Cross Country Moving Experts to a friend?Yes/No
Additional remarks: IAA + DEVIA WERE VERY! professional + GUITE NICE YOUNG MEA WE ARE SATISFIED VERY WELL WITH THERE LEVEL OF SERVICE + WOULD RECOMMEND THEM + THE COMPANY TO OTHERS.



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Name: bJennifer Riccardi
Job number: <u>832-7/S2</u> Move date: <u>0/4/22</u> Foreman: <u>Ana</u> Salesperson: <u>Ana</u>
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers? No Yes/No Yes/No Yes/No Yes/No Yes/No
Additional remarks: They were superfull! 10/10 would recommend to anyone!



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100

Name:	
Job number: 8328 (24 Move date: 6/6 0) Foreman: ICm	_Salesperson:Ray
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers?	Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No A
Additional remarks: Alect to let c Don't give Set prices of have to change after getting to the site	You goon of to



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Name: 6 AMPOFO KING	
Job number: 832685 Move date: 6-7-32 Foreman:	Salesperson: Marle
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers?	Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No
Additional remarks: George a Terrel dud an awesome 196. Very professor and where terrel with everything I really appren	and arrived on fime



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Name: P JOSHI ADITYA A.	
Job number: 832 8172 Move date: 6 - 8-22 Foreman:	_Salesperson: Ray
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referrai to our potential future customers?	Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No
Additional remarks: Great service by George and his recommend them & crow country heitation:	team. Would movers without



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ANDRER VORDINE Name: Job number 832695 Move date: 6-9-2027 oreman: Salesperson: Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No Was your sales representative helpful and courteous? Yes/No Did your estimator provide you with an accurate quote? es/No Would you recommend Cross Country Moving Experts to a friend? es/No Can we use you as a referral to our potential future customers? Yes/No Additional remarks: Thank You George



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Name Job number: 232 4080 Move date: 6-10-27 Foreman: )-1-0+ Salesperson: Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? s/No How well did the team handle your special request? s/No Was your sales representative helpful and courteous? es/No Did your estimator provide you with an accurate quote? res/No Would you recommend Cross Country Moving Experts to a friend? es/No Can we use you as a referral to our potential future customers? es/Nd Additional remarks:



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Name: Job number: 833810 Move date: 6/62 Foreman: Ian Salesperson: Please help us improve our services by taking time to fill out this form. es/No Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No W/A? How well did the team handle your special request? Was your sales representative helpful and courteous? Yes/No Did your estimator provide you with an accurate quote? Yes/No es/No Would you recommend Cross Country Moving Experts to a friend? Yes/No Can we use you as a referral to our potential future customers? dditional remarks: Quote was naccupte be bed frame fit together differently than expected

<ul> <li>CROSS COUNTRY MOVERS</li> <li>LICENSED</li> <li>FULLY INSURED</li> <li>TOP SERVICE</li> <li>PROFESSIONAL MOVERS 1-855-374-3990</li> </ul>	
	US DOT: 2780116 MC: 925601

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Name: Job number: 8327401 Move date: 6/12/22 Foreman: Ico Salesperson: Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No Was your sales representative helpful and courteous? Yes/No Did your estimator provide you with an accurate quote? Yes/No Would you recommend Cross Country Moving Experts to a friend? Yes/No Can we use you as a referral to our potential future customers? Yes/No Additional remarks: explained and courteous and Moders Were hames



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ANTE Name Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Yes/No Yes/No Did your Foreman keep you informed during the move? How well did the team handle your special request? Yes/No Was your sales representative helpful and courteous? Yes/No Did your estimator provide you with an accurate quote? Yes/No Would you recommend Cross Country Moving Experts to a friend? Yes/No Can we use you as a referral to our potential future customers? Yes/No Additional remarks:



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achner ampon Name: 9 Job number: 832 57 Shove date: 6-15-2 Boreman: C Salesperson: Please help us improve our services by taking time to fill out this form. Yes/No Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No Was your sales representative helpful and courteous? Yes/No Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Yes/No No Can we use you as a referral to our potential future customers? les. Additional remarks:



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Name: Kyle DeCorrevont	
lob number: 8327162 Move date: 6-16-2 Foreman: Salesperson: David	
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers?	
Additional remarks: George and Kevin were very Kind and	

CROSS COUNTRY MOVING EXPERTS
MBVERS © LICENSED & INSURED © NEW TRUCKS & EQUIDMENT © DOOR TO DOOR SERVICE © PROFESSIONAL UNIFORMED CREW
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Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers? How we have the provide you with an accurate quote? Did your estimator provide you with an accurate quote? How we have the potential future customers? How we have the potential future customers? How we have the potential future customers?
Additional remarks: The Merry Were Kerry nice They handle this ten nicely Mank you so much in your new



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Name Job number: 8337662 Move date: 6/17/00 Foreman: 160 Salesperson: Please help us improve our services by taking time to fill out this form. Yes/No Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No Was your sales representative helpful and courteous? Yes/No Did your estimator provide you with an accurate quote? Yes/No Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers? Yes/No dditional



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Name: Barbara Spittler		
Job number: <u>8328226</u> Move date: <u>6/13/22</u> Foreman: <u>JCA</u>	Salesperson: _	Ray
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers?	Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No	
Additional remarks:		



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Name: Charles Ruger	
7221541	Marle
Job number: <u>732654</u> Move date: <u>6-19-22</u> Foreman: <u>Salesperson</u> : <u>Salesperson</u> :	1000
Did your team arrive on time?	
Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No	
Was your sales representative helpful and courteous? Yes/No	
Did your estimator provide you with an accurate quote?	
Would you recommend Cross Country Moving Experts to a friend? Yes/No/ Can we use you as a referral to our potential future customers? Yes/No/	
Additional remarks:	



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C 1 Name: Job number: 8336119 Move date: 6-23-2 Foreman: Salesperson Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No Yes/No Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Yes/No Would you recommend Cross Country Moving Experts to a friend? Yes/No Can we use you as a referral to our potential future customers? Additional remarks:



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Name: Bill Bongdio
Job number: Move date: 623/22 Foreman: Brong Calesperson: Day
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers? Ves/No Yes/No Yes/No Yes/No Yes/No Yes/No
Additional remarks: Thank you



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ob number: 8330054 Move date: 6 84 8 Foreman: Im	Salesperson:Q
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers?	Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No
Additional remarks:	



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Name: D Lateria Daus	
Job number: 832834 Move date: 6-25-22 Foreman:	
Please help us improve our services by taking time to fill out this for Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Great Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend Can we use you as a referral to our potential future customers?	Yes/No Yes/No Yes/No
	t. The jub pick up was the extre proceed cleaney

Thank You for choosing Cross Country Moving Experts. We wish you the best of Luck in your new home!



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Name: Emily minter	
Job number: 830506 Move date: 6-26-2 Foreman:	Salesperson: David
Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers?	Yes/No Yes/No Yes/No Yes/No Yes/No Yes/No
Additional remarks: triendly + Fast	



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Name: K

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Job number: 8329217 Move date: 6 27/22 Foreman: Tom Salesperson: Please help us improve our services by taking time to fill out this form. Yes/No Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No Was your sales representative helpful and courteous? Yes/No Did your estimator provide you with an accurate quote? Yes/No Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers? Yes/No dditional remarks: is were green Very ravetu irniture



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Name Salesperson: Job number: 31035 Move date: 6000 De Foreman: Please help us improve our services by taking time to fill out this form. Yes/No Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No Was your sales representative helpful and courteous? Yes/No Did your estimator provide you with an accurate quote? Yes/No Would you recommend Cross Country Moving Experts to a friend? Yes/No Can we use you as a referrai to our potential future customers? ditional remarks:



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Name: Job number: 83 2 8 2 3 Move date: 6-27-22 Foreman: C Salesperson: Please help us improve our services by taking time to fill out this form. Yes/No Did your team arrive on time? (es)No Did your Foreman keep you informed during the move? Yes/No WA How well did the team handle your special request? YESINO Was your sales representative helpful and courteous? Yes (No) Did your estimator provide you with an accurate quote? ES No Would you recommend Cross Country Moving Experts to a friend? YesYNo Can we use you as a referral to our potential future customers? Additional remarks: Thank You for choosing Cross Country Moving Experts. We wish you the best of Luck in your ney recal adain home ountry 55 FOM.



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Name:

Job number: <u>8329239</u> Move date: <u>6-39-22</u> Foreman: <u>C</u> Salesperson:

Yes/No

Yes/No

Yes/No

Yes/No

Yes/No

Yes/No

Yes/No

Please help us improve our services by taking time to fill out this form.

Did your team arrive on time? Did your Foreman keep you informed during the move? How well did the team handle your special request? Was your sales representative helpful and courteous? Did your estimator provide you with an accurate quote? Would you recommend Cross Country Moving Experts to a friend? Can we use you as a referral to our potential future customers?

Additional remarks:



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1 CTOR Name: Job number: 3320987 Move date: 6-29-27 Foreman: Salesperson: Please help us improve our services by taking time to fill out this form. Did your team arrive on time? Yes/No Did your Foreman keep you informed during the move? Yes/No How well did the team handle your special request? Yes/No Was your sales representative helpful and courteous? Ves/No Did your estimator provide you with an accurate quote? Yes/No Would you recommend Cross Country Moving Experts to a friend? Yes/No Can we use you as a referral to our potential future customers? Yes/No Additional remarks: Pleased Cal aria